



October 8, 2009

Charles L. A. Terreni, Esquire  
Chief Clerk/Administrator  
The Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina  
Report: Terminations of Electric Service (3<sup>rd</sup> Quarter 2009)  
Docket No. 2006-193-EG

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) third quarter 2009 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink, appearing to read 'Len S. Anthony', with a large, sweeping flourish at the end.

Len S. Anthony  
General Counsel  
Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(Third Quarter 2009)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

<b>Month</b>	<b>Number of customers</b>
July 2009	1469
August 2009	1744
September 2009	2034

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

<b>July 2009</b>			<b>August 2009</b>			<b>September 2009</b>		
<b>Day</b>	<b>NonPay</b>	<b>Hazard</b>	<b>Day</b>	<b>NonPay</b>	<b>Hazard</b>	<b>Day</b>	<b>NonPay</b>	<b>Hazard</b>
1	37	1	1			1	97	
2		1	2			2	104	2
3		3	3	63	1	3	70	
4			4	68	2	4	1	1
5			5	73		5		
6	48	1	6	101	1	6		
7	117		7	39	2	7		
8	120	1	8		1	8	138	1
9	93	2	9			9	92	3
10	32	2	10	5		10	106	1
11			11	101		11	77	
12			12	87	1	12		
13	68	3	13	95		13		
14	68	1	14	55	1	14	111	2
15	97	1	15			15	81	
16	85		16			16	141	2
17	11	1	17	151	1	17	124	4
18			18	68	1	18	44	2
19			19	117	1	19		
20	65		20	103	2	20		
21	78	1	21	41	2	21	96	
22	82		22			22	117	1
23	90	1	23			23	137	1
24	35		24	119	1	24	129	
25			25	122		25	48	1
26			26	110		26		
27	68	1	27	87	1	27		1
28	90	2	28	64		28	106	2
29	87	1	29			29	141	
30	84	2	30			30	74	3
31	14	3	31	75		31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1440	1725	2005
Hazard	29	19	29

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."*